

Directory of Dog Friendly Homelessness Services 2008



Directory of Dog Friendly Homelessness Services 2008

03 Introduction

04 England

12 Scotland

14 Wales

15 Northern
Ireland

16 Useful
contacts



For homeless dog owners, finding services that will also accept their pet can be very difficult. Many people are still denied access to the shelter and support they so desperately need, simply because they have a dog.

Dogs Trust Hope Project has produced this directory as a starting point for homelessness organisations and clients looking for dog-friendly services in their area.

The organisations listed in this directory accept clients with dogs and some will also accept other pets. This is by no means an exhaustive list but these organisations have all kindly agreed to us publishing their details. Please contact each organisation directly to find out more about the services they offer.

Welcoming Dogs

Dogs Trust Hope Project has produced a *Welcoming Dogs* booklet to help homelessness organisations make an informed decision about accepting clients with dogs.

Welcoming Dogs covers a wide range of practical issues such as health and safety, insurance, hygiene and behaviour, and contains a model dog policy which can be adapted to suit the needs of individual organisations. Please contact us to order your free copy.

If your organisation is thinking seriously about accepting dogs, a member of the Dogs Trust Hope Project team can also visit you to answer any questions you may have.

Help with the cost of veterinary treatment

Dogs Trust Hope Project provides free and subsidised veterinary treatment to dogs whose owners are homeless or in housing crisis, through a veterinary entitlement card scheme. The scheme is available to any dog owner who is sleeping rough, squatting, living in a hostel, night shelter, in temporary accommodation or on an unauthorised travellers site.

The veterinary entitlement card scheme provides free preventative veterinary care (vaccinations, microchipping, neutering, worming and flea treatment) and additional, necessary veterinary treatment up to the value of £250.

The scheme operates in 85 towns and cities across the UK and is run with the help of local homelessness organisations and veterinary surgeries.

If you are a dog owner who would like to join our veterinary entitlement card scheme or a dog-friendly accommodation project who would like to make applications on behalf of your dog-owning clients, please get in touch.

To contact the Dogs Trust Hope Project, please call **020 7837 0006** or email hopeproject@dogtrust.org.uk

For further information on the services provided by the Dogs Trust Hope Project, please go to www.dogstrusthopeproject.org.uk



Avon

Day Centres

Julian House
Bath
BA1
01225 311991

Bristol Methodist Centre
Bristol
BS2
0117 954 0708

Crisis Centre
Bristol
BS2
0117 942 3088

Hostels

English Churches Housing
Group
Bristol
BS2
0117 924 6415
Agency referrals only

Novas Group
Bristol
BS3
0117 987 2055
*Referrals through
Outreach Team
Hostel for women only*

Novas Group
Bristol
BS2
0117 942 0586

Night Shelters

Julian House
Bath
BA1
01225 311991
Direct access

Temporary Supported Accommodation

Barnabas House
Bath
BA1
01225 780318
Agency referrals only

Bath Churches Housing
Association
Bath
BA2
01225 330738
Agency referrals only

Bedfordshire

Day Centres

Bechar - Prebend Day Centre
Bedford
MK40
01234 365955

Berkshire

Day Centres

Slough Homeless Our Concern
(SHOC)
Slough
SL1
01753 536 745

Hostels

Two Saints Newbury
Newbury
RG14
01635 569000
Direct Access

Buckinghamshire

Housing Associations

Midsummer Housing
Association
Milton Keynes
MK9
01908 544758
Referrals through Local Authority

Cambridgeshire

Communities

Emmaus Cambridge
Cambridge
CB25
01223 863657
*Direct access & agency referrals
Residents live and work in the
Community.*

Day Centres

Wintercomfort For The
Homeless
Cambridge
CB4
01223 518140

Hostels

Corona House
Cambridge
CB4
01223 369125
*Direct access & agency referrals
Hostel for women only*

Cambridge Cyrenians
Cambridge
CB1
01223 712501
Direct access & agency referrals

Cambridge Cyrenians
Cambridge
CB2
01223 712501
*Agency referrals with a local
connection*

English Churches Housing
Group
Cambridge
CB1
01223 519400
Referrals through CRI Team

Night Shelters

Jimmy's Nightshelter
Cambridge
CB1
01223 576085
Direct access

Cheshire**Night Shelters**

Opening Doors North West Ltd
Warrington
WA1
01925 246936
Direct access & agency referrals

Cornwall**Advice Services**

St Petroc's Society
Truro
TR1
01872 264153

Day Centres

The New Connection
Camborne
TR14
01209 722486

Hostels

St Petroc's Society
Truro
TR1
01637 872 491
Direct access

St Petroc's
Truro
TR1
01872 222405
Direct access

Temporary Supported Accommodation

St Petroc's Society
Truro
TR1
01872 264153
Direct access & agency referrals

St Petroc's
Truro
TR1
01872 270124
Direct access & agency referrals

Cumbria**Advice Services**

Manna House
Kendal
LA9
01539 738560

Hostels

Stonham - River View
Kendal
LA9
01539 737700
Agency referrals only

Derbyshire**Night Shelters**

Derby Nightshelter
Derby
DE22
01332 287850
Direct access & agency referrals

Devon**Day Centres**

St Petrock's Centre
Exeter
EX1
01392 217550

**Hostels**

Exeter Shilhay Community
Exeter
EX1
01392 258899
Referrals through Street Homeless Team

Salvation Army - Devonport
House
Plymouth
PL1
01752 561015
Agency referrals only

Local Authorities

South Hams District Council
Totnes
TQ9
01803 861234

Temporary Supported Accommodation

The Spring Project
Plymouth
PL1
01752 256062
Agency referrals only

Dorset**Advice Services**

Shelter Dorset Advice Centre
Bournemouth
BH2
0808 800 0380

Night Shelters

Bournemouth Churches HA
Bournemouth
BH8
01202 587163
Direct access

Durham

Housing Associations

Darlington Housing Association Ltd
Darlington
DL1
01325 461 352
Direct access & agency referrals

Local Authorities

Derwentside District Council
Stanley
DH9
01207 218000

Essex

Day Centres

Chelmsford Day Centre
Chelmsford
CM2
01245 350792

Gloucestershire

Day Centres

Gear Projects
Gloucester
GL1
01452 503710

Night Shelters

Gear Projects
Gloucester
GL2
01452 501085
Direct access & through Vaughan Centre

Night Stops

Gloucestershire Nightstop
Gloucester
GL1
01452 331330
*Referrals through Housing Agency
Emergency accommodation for 16-25 year olds*

Greater London

Advice Services

Advisory Service For Squatters
London
E1
020 3216 0098

Day Centres

Homeless Action In Barnet
London
N12
020 8446 8400

Psychiatric Rehabilitation Association
London
E8
020 8985 3570

Salvation Army
London
SW1P
020 7233 9862

Spectrum Centre
London
NW1
020 7267 4937

Spires
London
SW16
020 8696 0943

The 999 Club
London
SE8
020 8694 5797

The Manna
London
N1 2
020 7226 5369

Union Chapel (Margins)
Homeless Project
London
N1 2
020 7704 6636

Detox programmes

Equinox
London
SE11
020 7820 9924
Please contact Equinox for referral details

Hostels

Salvation Army - Booth House
Resettlement Centre
London
E1
020 7392 9490
Referrals through Street Outreach Team & Local Authority

Providence Row
London
E2
020 7729 4104
CAT referrals only

St Mungo's
London
NW1
020 7383 2748
*Agency referrals only
For clients with alcohol misuse problems*

St Mungo's
London
SW5
020 7370 9040
*Referrals through Outreach Teams
Hostel for men only*

Broadway
London
W12
020 8735 5800
Referrals through Hammersmith & Fulham Housing Team

Broadway Sixty Five
London
W7
020 8567 4757
Referrals through Ealing CAT & Ealing Gateway

Look Ahead Housing Care
London
SW1E

020 7828 9137

Agency referrals only

Salvation Army Booth House
London
E1

020 7392 9490

*Referrals through CAT Teams or
Local Authority Homeless Unit*

Salvation Army Resettlement
Hostel
London
W14

020 7603 1692

*Referrals through Move On
Team*

Single Homeless Project -
Dennis Handfield House
London
WC1X

020 7837 0054

Agency referrals only

St Mungo's
London
SE1

020 7633 9655

*Referrals through Local
Authority Outreach Team
or Southwark Homeless
Persons Unit*

St Mungo's
London
E8

020 8525 7700

Agency referrals only

St Mungo's
London
SE14

020 8692 3454

Agency referrals only

St Mungo's
London
N16

020 7249 5294

*Referrals through Hackney
Homeless Persons Unit*

St Mungo's
London
WC1H

020 7380 3600

*Referrals through Camden
Pathway*

St Mungo's
London
SW4

020 7720 7377

*Referrals through Street
Outreach Team*

Thames Reach Bermondsey
Projects
London
SE1

020 7232 2360

*Referrals through Start
Homeless Mental Health Team
For clients with mental health
needs*

Thames Reach Bondway
London
SW8

020 7840 9820

Agency referrals only

The Big House
London
SE5

020 7703 9613

Agency referrals only

Housing Associations

Bridge Housing Association
London
N16

020 7275 8966

Agency referrals only

Poplar Harca Ltd
London
E14

020 7510 0507

*Referrals through Local
Authority*

Thames Reach Housing
Association Ltd
London
E1

020 7702 5630

Night Shelters

St Mungo's
London
SE1

020 7928 6611

Agency referrals only

St Mungo's Westminster
Rolling Shelter
London
W1H

020 7723 4841

Agency referrals only

Sheltered Housing

Waltham Forest HA Ltd
London
E4

020 8524 6987

Temporary Supported Accommodation

Providence Row
London
E2

020 7729 4104

CAT referrals only

St Mungo's - Camden Mental
Health SIH
London
NW1

020 7387 3312

*Referrals through Camden
Housing Options Team
Mental health project*

Thames Reach
London
SE1
020 7582 3931
Agency referrals only
High support mental health project

Thames Reach Lewisham
London
SE13
020 8463 1177
Referrals through Homeless Persons Unit

Turning Point - Vanguard
Project
London
E8
020 7254 3070
Referrals through Mental Health Social Worker

Greater Manchester

Day Centres

The Wellspring
Stockport
SK1
0161 4776344

Hostels

Copperdale Trust
Manchester
M22
0161 437 1363
Agency referrals only
Hostel for men only



Hampshire

Day Centres

Rethink Central Point
Portsmouth
PO1
023 9229 8791

Salvation Army H2O Project
Southampton
SO14
023 8022 4632

Two Saints Day Centre
Southampton
SO14
023 8022 3443

Trinity Centre
Winchester
SO22
01962 622220

Hostels

Two Saints Mill House Services
Portsmouth
PO3
023 9273 6544
Direct access

Housing Associations

Two Saints Housing Association
Fareham
PO16
01329 234 600

Local Authorities

New Forest District Council
Lyndhurst
SO43
023 8028 5222

Hertfordshire

Night Shelters

North Herts Sanctuary
Hitchin
SG5
01462 435835
Direct access & agency referrals

Kent

Day Centres

Scrine Foundation
Canterbury
CT1
01227 464904

Maidstone Day Centre
Maidstone
ME15
01622 674064
Dogs must be kept on a lead in garden

Tunbridge Wells Crisis
Recovery Day Centre
Tunbridge Wells
TN4
01892 510520
Open on Mondays & Tuesdays

Hostels

Ashdown Medway
Accommodation Trust
Chatham
ME4
0800 698 1000
Direct access

East Kent Cyrenians
Dover
CT16
01304 216325
Direct access & agency referrals

East Kent Cyrenians
Ramsgate
CT11
01843 596 152

MOAT
Tunbridge Wells
TN4
01892 525888
Agency referrals only

Night Shelters

Scrine Foundation
Canterbury
CT1
01227 464904
Direct access

Outreach Services

East Kent Cyrenians Outreach
Canterbury
CT1
01227 452570

Lancashire**Day Centres**

The Salvation Army
Blackpool
FY1
01253 299835

Housing Associations

Berrybridge Housing Ltd
Liverpool
L14
08453 304 074
Direct access or through Local Authority

Temporary Supported Accommodation

Stonham Floating Support Service
Darwen
BB3
01254 873383
*Direct access with a local connection
Mental health project*

Leicestershire**Day Centres**

Anchor Centre
Leicester
LE1
0116 255 1608
Agency referrals only

Lincolnshire**Night Shelters**

Nomad Centre
Lincoln
LN2
01522 883703
*Direct access
Dogs accommodated in kennels*

Norfolk**Advice Services**

St Martins Housing Trust
Norwich
NR2
01603 666764

Hostels

Bishopbridge House
Norwich
NR1
01603 666563
Direct access

Northamptonshire**Day Centres**

Northampton Soup Kitchen
Northampton
NN1
01604 602456

Northumberland**Temporary Supported Accommodation**

Stop Gap
Hexham
NE46
01434 602175
Referrals through Local Authority

Nottinghamshire**Day Centres**

Friary Drop-in
Nottingham
NG2
0115 982 5448
Dogs only permitted in outside space

Hope
Worksop
S80
01909 531294

Hostels

Framework HA
Worksop
S80
01909 475799
Direct access

Framework HA
Nottingham
NG7
0115 912 7722
*Referrals through
Nottingham City Gateway
Hostel for men only*

Framework HA
Nottingham
NG2
0115 841 7701
*Referrals through
Nottingham City Gateway*

Housing Associations

Framework HA
Nottingham
NG7
0115 841 7711
Agency referrals only

Metropolitan Support Trust
Nottingham
NG2
0115 988 7100
Direct access & agency referrals

Night Shelters

Hope
Worksop
S80
01909 531294
Direct access & agency referrals

Outreach Services

Framework HA - Street
Outreach Team
Nottingham
NG3
0115 964 4403

Temporary Supported Accommodation

Framework HA
Nottingham
NG7
0115 912 3446
*Referrals through
Nottingham City Gateway*

Oxfordshire

Day Centres

The Gap Project
Oxford
OX1
01865 201818

Hostels

English Churches Housing
Group
Oxford
OX1
01865 243071
*Referrals through Street
Services Team*

Somerset

Day Centres

The Open Door
Taunton
TA1
01823 271996

Housing Associations

North Somerset Housing Ltd
Portishead
BS20
01275 398120
*Direct access & agency
referrals*

Night Shelters

Yeovil Night Shelter
Yeovil
BA20
01935 412052
Direct access

Support Services

Robert Barton Trust
Glastonbury
BA6
01458 833797
Service for travellers

Suffolk

Housing Associations

Orwell Housing Association Ltd
Ipswich
IP2
01473 228670
*Referrals through Local
Authority*

Sussex

Advice Services

Friends, Families & Travellers
Brighton
BN1
01273 234777

Day Centres

First Base Day Centre
Brighton
BN1
01273 326844

Crawley Open House
Crawley
RH10
01293 447703

Worthing Churches - St Clare's
Day Centre
Worthing
BN11
01903 832925

Hostels

Bognor Housing Trust
Bognor Regis
PO21
01243 837995
*Agency referrals (preferred) &
direct access*

West Pier Project
Brighton
BN1
01273 294657
*Referrals through Brighton
Rough Sleepers Unit & Mental
Health Team
Must have a local connection*

Crawley Open House
Crawley
RH10
01293 447703
Direct access

Lorica St Patrick's Hostel
Hove
BN3
01273 749561
*Referrals through Rough
Sleepers Team*

Housing Associations

Southdown Housing
Association
Lewes
BN7
01273 405800
Agency referrals only

Tyne & Wear

Day Centres

Tyneside Cyrenians
Newcastle
NE4
0191 233 1941

West Midlands

Day Centres

The Bridge Drop-in
Coventry
CV1
024 7655 0033

Hostels

St Anne's Hostel
Birmingham
B12
0121 772 4406
Direct access & agency referrals

St Basil's
Birmingham
B13
0121 449 7358
Agency referrals only

Housing Associations

BCOP
Birmingham
B30
0121 459 7670
Direct access & agency referrals

Temporary Supported Accommodation

Adullam Homes HA
Birmingham
B18
0121 445 8024
*Direct access & agency referrals
For clients who are HIV +*

Wiltshire

Hostels

John Baker House
Salisbury
SP1
01722 416300
Direct access & agency referrals

Temporary Supported Accommodation

Denis House
Salisbury
SP1
01722 416300
Agency referrals only

Worcestershire

Day Centres

Maggs Day Centre
Worcester
WR1
01905 25027

Yorkshire

Advice Services

CHAS
Huddersfield
HD1
01484 223922

Communities

Emmaus Leeds
Leeds
LS9
0113 248 4288
*Direct access & agency referrals
Residents live and work in the
Community*

Day Centres

Bradford Day Shelter
Bradford
BD5
01274 393234

Hull Homeless & Rootless
Project
Hull
HU9
01482 225029

Hostels

English Churches
Hull
HU3
01482 310500
Agency referrals only

Peasholme Resettlement Centre
York
YO1
01904 627228
Agency referrals only

York Arc Light
York
YO31
01904 870700
Agency referrals only

York Arc Light - The Bullnose
Building
York
YO26
01904 630500
Direct access

Housing Associations

Leeds Federated HA
Harrogate
HG2
0113 386 1000
Direct access

Leeds Jewish HA
Leeds
LS17
0113 218 5830
Direct access

Yorkshire Coast Homes Ltd
Scarborough
YO12
0845 065 56 56
Direct access

Night Shelters

Hull Homeless & Rootless
Project
Hull
HU9
01482 225029
*Direct access & agency
referrals*

Temporary Supported Accommodation

Foundation Housing
Bradford
BD1
01274 303550
Agency referrals only

Multi-agencies Supported
Tenancies Scheme
Bradford
BD8
01274 228980
Agency referrals only

Open House Plus
Doncaster
DN1
01302 369360
Agency referrals only

Victoria Court Project
Sheffield
S3
0114 279 8914
*Referrals through Local
Authority*

Angus

Housing Associations

Angus Housing Association
Arbroath
DD11

01241 879537

*Direct access or through
Local Authority*

Argyll & Bute

Women's Refuges

Argyll & Bute Women's Aid
Argyll
PA23

0870 241 3548

*Direct access & agency
referrals*

Dunbartonshire

Housing Associations

Faifley Housing Association
Clydebank
G81

01389 877924

Direct access

Dundee

Hostels

Salvation Army - Strathmore
Lodge
Dundee
DD1

01382 225448

*Referrals through Local
Authority*

Housing Associations

Servite Housing Association
Dundee
DD5

01382 480915

Direct access

Edinburgh

Advice Services

Streetwork
Edinburgh
EH8

0131 556 9756

Day Centres

Salvation Army Bread Street
Centre
Edinburgh
EH3

0131 228 5351

Hostels

Castlecliff
Edinburgh
EH1

0131 225 1643

Direct access & agency referrals

Dunedin Harbour
Edinburgh
EH6

0131 624 5800

Direct access

Housing Associations

Viewpoint Housing Association
Edinburgh
EH9

0131 668 4247

Direct access

Outreach Services

Homeless Outreach Project
Edinburgh
EH3

0131 221 9099

Sheltered Housing

Trust Housing Association
Edinburgh
EH14

0131 444 4966

Direct access

Support Services

Scottish Association For Mental
Health

Edinburgh

EH9

0131 668 3146

Glasgow

Housing Associations

Balmore Housing
Glasgow
G22

0141 274 8520

Direct access

Broomhouse Housing
Association (1986) Ltd
Glasgow
G71

0141 771 5473

Direct access & agency referrals

Govan Housing Association
Limited
Glasgow
G51

0141 440 6877

Direct access

Temporary Supported Accommodation

Glasgow Simon Community
Glasgow
G31

0141 550 4459

Direct access

Renfrewshire

Housing Associations

Paisley South Housing
Association
Paisley
PA2

0141 583 4103

*Direct access & through Local
Authority*

South Ayrshire

Housing Associations

Ayrshire Housing

Ayr

KA8

01292 880120

Direct access & agency referrals

Stirling

Housing Associations

Forth Housing Association

Limited

Stirling

FK8

01786 446066

Direct access



Bridgend

Support Services

The Wallich
Bridgend
CF31
01656 674 184

Cardiff

Hostels

Ambassador YMCA
Cardiff
CF24
029 2046 2701
*Direct access & through
Local Authority*

Green Farm Hostel
Cardiff
CF5
029 2087 3141
*Referrals through Temporary
Accommodation Unit*

Sir Julian Hodge Centre
Cardiff
CF24
029 2049 5219
Direct access

The Wallich
Cardiff
CF24
029 2049 5219
Direct access

Tresillian House
Cardiff
CF10
029 2023 1018
Direct access

YMCA Cardiff
Roath
CF24
029 2046 5250
*Agency referrals or through
Local Authority*

Night Shelters

C.A.S.H
Cardiff
CF10
029 2034 9980
*Direct access & agency referrals
Open November to March*

Temporary Supported Accommodation

The Wallich
Cardiff
CF24
029 2049 5419
Agency referral only

Carmarthenshire

Housing Associations

Bro Myrddin HA Ltd
Carmarthen
SA31
01267 232714
Direct access

Night Stops

Carmarthenshire Nightstop
Carmarthen
SA31
01554 749336
*Agency referrals only
Emergency accommodation for
16-25 year olds*

Monmouthshire

Hostels

Monmouthshire Young
Persons Scheme
Abergavenny
NP7
01873 737952
*Referrals through Local
Authority*

Newport

Hostels

Solas
Newport
NP20
01633 662061
Direct access

Swansea

Housing Associations

Swansea Housing Association
Swansea
SA1
01792 479200
Direct access



Belfast

Sheltered Housing

Ark Housing Association
Belfast

BT15

028 9075 2310

*Referrals through Northern
Ireland Housing Executive*

County Tyrone

Hostels

MUST

Cookstown

BT80

028 8676 2065

*Direct access & agency
referrals*





Animal Health, Assistance and Rehoming

Dogs Trust Hope Project

tel 020 7837 0006
 email hopeproject@dogstrust.org.uk
 website www.dogstrusthopeproject.org.uk

Blue Cross

tel 01993 825500
 website www.bluecross.org.uk

Irish SPCA

general enquiries 043 250 35
 cruelty line 1890 515 515
 website www.ispca.ie

PDSA

tel 0800 917 2509
 website www.pdsa.org.uk

RSPCA

general enquiries 0300 1234 555
 cruelty & advice line 0300 1234 999
 website www.rspca.org.uk

Scottish SPCA

tel 03000 999 999
 website www.scottishspca.org



Behaviour Advice

Battersea Dogs & Cats Home Behaviour Hotline

tel 0905 020 0222
 email behaviouradvice@dogshome.org

Dogs Trust (Training and Behaviour Coordinator)

tel 020 7837 0006

Nestle Purina Pet Care Service

tel 0800 212 161
 website www.purina.co.uk

Pet Bereavement

Pet Bereavement Support Service (The Blue Cross)

tel 0800 096 6606
 email pbssmail@bluecross.org.uk

Lost Dogs

Battersea Lost Dogs and Cats Line (within M25 only)

tel 0901 477 8477

Dog Lost

tel 0844 800 3220
 website www.doglost.co.uk

Directory of Dog Friendly Homelessness Services 2008

Dogs Trust Hope Project

17 Wakley Street

London

EC1V 7RQ

T: 020 7837 0006

F: 020 7833 2701

www.dogstrusthopeproject.org.uk

Registered charity numbers: 227523 and SC037843